

My AmeriCorps – FAQs and Registration

Once fully enrolled in AmeriCorps all members should register at My AmeriCorps. The Trust does not automatically send out the Ed Award Notification and Guidance unless specifically requested by the member, they expect everyone to use My AmeriCorps. If you need to contact the Trust, call 1-888-507-5962.

What is My AmeriCorps?

My AmeriCorps is an online space designed to help members manage their AmeriCorps experience. It provides an easy way for individuals to get and give important information – before, during and after their service.

This site makes it easy to search and apply for AmeriCorps service opportunities in all three AmeriCorps programs. After registering and creating a profile, potential applicants can apply and allow programs to offer service opportunities to them as well.

For those who apply to a program, **My AmeriCorps** makes frequently used and requested forms available online, any time. Examples include the application, reference forms, tax forms, earnings statements, and Segal AmeriCorps Education Award requests. The site is tailored to members and alumni from all three AmeriCorps programs, showing them what they need, when they need it.

In addition, **My AmeriCorps** includes comprehensive online help, frequently asked questions and an enhanced customer service feature, “Contact My AmeriCorps,” to get you the answers you need about the programs or the system.

How is My AmeriCorps different from the AmeriCorps website?

While the AmeriCorps website provides information to the general public, **My AmeriCorps** is a space just for those who serve or have served. **My AmeriCorps** provides interactive tools and customized information for every point in the AmeriCorps experience.

How do I access My AmeriCorps for the first time?

For those who wish to use My AmeriCorps to search for service opportunities or apply online, [click here](#).

If you are a current member or alumni, and this is your first time using the **My AmeriCorps** system, you will need to complete a simple registration process in order to be granted access. From the AmeriCorps website (www.AmeriCorps.gov), click on the “**My AmeriCorps**” link on the homepage. You can also access a link to **My AmeriCorps** by going to my.americorps.gov. Follow the instructions provided on the log-in page to create a new account. Simply enter in the required information to register and you are ready to begin.

I'm already registered for the AmeriCorps Online Payment System. Can I use my same user name and password?

Yes. The Online Payment System is now part of the **My AmeriCorps** portal. Existing users and participating institutions will log into **My AmeriCorps** and access the Online Payment System features as they did before using the same user name and password. Only now, members and alumni will be able to access additional features available to **My AmeriCorps** users. Everything will be in one place, in one portal.

If I've elected to receive a Segal AmeriCorps Education Award, what can My AmeriCorps do for me?

By logging into **My AmeriCorps** and clicking on “My Education Award,” Members and Alumni can use **My AmeriCorps** to:

- Update your contact information
- Access, create, and submit forms to:
 - Have your student loans deferred during your term of service (Forbearance Request)
 - Request payment of the interest that accrued on your student loans during your term of service (Interest Accrual Benefit Request)
 - Request payment of qualified student loans (Education Award Payment Request)
 - Request payment of current Educational Expenses (Education Award Payment Request)
 - Extend the date of expiration of your Segal AmeriCorps Education Award (Award Extension Request)
- View the status of your pending requests
- Check your Segal AmeriCorps Education Award balance
- View your account history

Why use My AmeriCorps to manage your Segal AmeriCorps Education Award account?

- **No more paper.**
The new system eliminates the current paper forms required by the Trust, as well as enhance traceability through use of the online site.
- **Track the status of your requests.**
You can track the status of your requests, eliminating the worry of whether your request got lost or misplaced.
- **Receive payments in less time.**
The new online system will allow for quicker turn-around of payments. Your Education or Financial Institution will receive your money much sooner than with a paper-based process.
- **Easy access to help and information.**
The system reduces the need to call the Trust because most questions can be answered by visiting the online site. FAQ's and online help are available throughout the system.
- **Manage your account online.**
You can view up to date account balance and information from your homepage. You also have the capability to update your contact information.

Step 1.

- ✓ Go to <https://my.americorps.gov>
- ✓ Scroll down and click on the link: "Register to create a new Member/Alum account" - not shown on this screen but is an option below the what you see here.
- ✓ Choose **AmeriCorps** if you have an option (not VISTA or NCCC).

My AmeriCorps - Login - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <https://my.americorps.gov/mp/login.do>

Google [my.americorps](#) Go

My AmeriCorps Corporation for NATIONAL & COMMUNITY SERVICE

My AmeriCorps
Your Place to Manage Your AmeriCorps Experience

Contact My AmeriCorps | Login
FONT SIZE: Default | Large

AmeriCorps AmeriCorps VISTA AmeriCorps NCCC

Please enter your username and password. By clicking on "login" you are agreeing to the terms and conditions outlined below:

Please complete all required fields. An asterisk (*) denotes a required field.

* Username:

* Password:

[Forgot your Username?](#) | [Forgot your Password?](#) | [Login Help](#)

Done Internet

Information Needed for Next Screen

- ✓ Last Name
- ✓ Date of Birth
- ✓ Social Security Number
- ✓ Email Address

If you do not have your own email address, you may obtain a free email account. Click on the Help button for assistance in creating an email account.



Member/Alum Registration

Member/Alum Information

* Last Name:

* Date of Birth: (mm/dd/yyyy)

* SSN: eg. 123456789

* E-mail:

Please complete all required fields. An asterisk (*) denotes a required field.

[Registration Help](#)

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FOIA | No Fear Act | Federal Register Notices | Site Notices
Last updated: Wednesday, March 12, 2008, 12:01 PM

- Once the information is submitted, an email will be sent to the designated email address
- ✓ Will be from: epayments@americorps.gov
- ❖ **WATCH OUT – MAY GO INTO JUNK MAIL FOLDER**

To: janecorpsmember@hotmail.com
From: epayments@americorps.gov
Subject: My AmeriCorps Registration
Date: Fri, 8 Feb 2008 12:13:40 -0500
PLEASE DO NOT REPLY TO THIS MESSAGE

Welcome to the My AmeriCorps website. You are now able to complete your registration by clicking on the link below within the next 72 hours to create your user name and password.
<https://my.americorps.gov/mp/member/validateRegistration.do?id=536664&pin=jy6h82rxe1>

Please do not reply to this message. If you have any questions or need further assistance please click on "Contact Us" on the My AmeriCorps website or call 1-800-942-2677.

Sincerely,
The My AmeriCorps Staff

Next Steps - I'm registered- now what?

- ✓ Click on the provided link
- ✓ Follow the instructions to create a user name and password
- Once you have registered, you're set!
- You can use this site
 - To get tax forms,
 - To complete your interest accrual request for your student loans,
 - To submit payments to your loan lender or to the school of your choosing.

The screenshot shows the My AmeriCorps member profile page for Teal Rose Featherston-Wilkinson. The page is viewed in Microsoft Internet Explorer. The browser address bar shows the URL: https://my.americorps.gov/mp/member/index.do?SID=c0a8020d30d6c53705f91d6f4c2691d9a36505856b17. The page features a navigation menu on the left with options like 'Applicant Home', 'My Tax Statements', 'My Education Award', 'My Service Letter', and 'Contact My AmeriCorps'. The main content area includes a welcome message, a 'My Information' section with personal details, and a 'Service Information' table.

My Information

Name: Teal Rose Featherston-Wilkinson	Date of Birth: 11/12/1981
HSPID: 536664	Username: rrose111281
SSI: *****6728	E-mail: trose@hotmail.com
Mailing Address: 218 South 5th Street Apt C Springfield, IL 62701	Permanent Address: 218 South 5th Street Apt C Springfield, IL 62701
Home Phone Number: 217-544-9878	Home Phone Number: 217-544-9878
Work or Other Phone Number:	Work or Other Phone Number:

[Change Password](#)
[Edit My Contact Information](#)

Service Information

<u>Program</u>	<u>Organization</u>	<u>City/State</u>	<u>Assignment Date</u>	<u>Expected Completion</u>	<u>Actual Completion</u>
AmeriCorps*State	Illinois Public Health Association	Springfield, IL	09/04/2007	08/01/2008	

Once you have earned your first education award - Focusing on “My Requests”:

- This section identifies payments that you have made through AmeriCorps.
- You can track if your school or loan has received payments.
- You also can review the process of your interest accrual form.

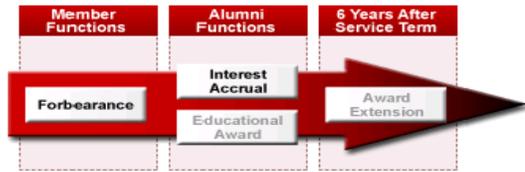
The next two pages show samples of My AmeriCorps screens with award/payment information.

My AmeriCorps

- Applicant Home
- My Tax Statements
- My Education Award
 - + Create Forbearance Request
 - + Create Interest Accrual Request
- My Service Letter
- Contact My AmeriCorps

My Education Award

From this page, you can manage your Segal AmeriCorps Education Award requests, view your award balances, and view any previous payments that were made on your behalf. To create new requests, use the links to the left or click on the picture to the right.



[Click here for help.](#)

My Requests

Request	Status	Modified Date	Creation Date
Interest Accrual	Accepted by Institution	12/04/2006 11:08	11/30/2006 23:06
Education Award - Loan	Accepted by Institution	12/04/2006 11:08	11/30/2006 23:10
Education Award - Loan	Accepted by Institution	05/02/2007 12:47	04/26/2007 10:53

Account Statement

Award Information

Award ID	Award Type	Amount	Amount Disbursed	Balance	Approval Date
<input type="text"/>	Education	\$4,725.00	\$4,725.00	\$0.00	07/21/2006
<input type="text"/>	Interest Forebearance	\$249.40	\$249.40	\$0.00	12/04/2006

Award Balance: \$0.00
Available Balance: \$0.00

Payment Information

Payment ID	Amount	Schedule Date	Request ID	Cancel Date	Institution Name	City/State
<input type="text"/>	\$2,725.00	05/03/2007	<input type="text"/>		<input type="text"/>	<input type="text"/>
<input type="text"/>	\$2,000.00	12/07/2006	<input type="text"/>			
<input type="text"/>	\$249.40	12/07/2006	<input type="text"/>			

Total Payments: \$4,974.40

- Applicant Home
- My Tax Statements
- My Education Award
 - + Create Forbearance Request
 - + Create Interest Accrual Request
- My Service Letter
- Contact My AmeriCorps

Member Information

Request ID: 12706 **Creation Date:** 11/30/2006 23:06

Name: Binde
Date of Birth: Thu Jun 28 00:00:00 EDT 1984
HSPID:
SSN:
E-mail:

Permanent Address:
 Fargo ND 58103

Home Phone Number:
Work or Other Phone Number:

Mailing Address:
 Fargo ND 58103

Home Phone Number:
Work or Other Phone Number:
Term of Service: 09/07/2005 to 06/23/2006

Institution Information

Institution Name:
Correspondence Address:
Payment Address:

Loan Information

Loan Number:
Loan Type: Federal Consolidated Loans
Principal Outstanding: \$10,904.29
Interest Accrued:
Daily Interest Amount: \$0.86
Grace Period:

Comments:
Status: Accepted by Institution
Last Modified Date: 12/04/2006 11:08

[Print request?](#)

My AmeriCorps - Award Information	My AmeriCorps - View Segal Ame...
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☒ Applicant Home

☒ My Tax Statements

☒ My Education Award

- + Create Forbearance Request
- + Create Interest Accrual Request

☒ My Service Letter

☒ Contact My AmeriCorps

Member Information
Request ID: 12707 **Creation Date:** 11/30/2006 23:10

Name: S[] Binde
Date of Birth: Thu Jun 28 00:00:00 EDT 1984
HSPID: []
SSN: []
E-mail: []

Permanent Address: []
 Fargo ND 58103
Home Phone Number: []
Work or Other Phone Number: []

Mailing Address: []
 Fargo ND 58103
Home Phone Number: []
Work or Other Phone Number: []
AmeriCorps Service Date: 09/07/2005

Institution Information

Institution Name
Correspondence Address: []

Payment Address: []

Loan Information

Amount Authorized: \$2,000.00
Loan Number: []
Loan Type: Federal Consolidated Loans
Payoff amount: \$10,930.09

Comments:
Status: Accepted by Institution
Last Modified Date: 12/04/2006 11:08

Print request?

Making payments from My AmeriCorps

- Create a forbearance request
- Create an interest accrual request
 - You must have your loan information on hand. You'll need the name, address, and zip code of your lender.

Using the Education Award

- After you have created your Interest Accrual request (if applicable), you'll have access to your Education Award.
- You can create an account with your school or lender, then choose the amount you would like used at that time. Your school can register to access the payments.

My AmeriCorps - Award Information | My AmeriCorps - Interest Accrual Benefit Request

My AmeriCorps Interest Accrual Benefit Request

To complete your Interest Accrual request, please verify that your personal information is correct, select the term of service for which you are requesting your Interest Accrual benefit, and select your lending institution. Upon completing the form, click the "submit" button to forward your request.

[Click here for help.](#)

My Information

Name: S [] Binde
 Date of Birth: []
 NSPID: []
 SSN: []
 E-mail: []

Permanent Address: []
 Fargo ND 58103
 Home Phone Number: []
 Work or Other Phone Number: []

Mailing Address: []
 Fargo ND 58103
 Home Phone Number: []
 Work or Other Phone Number: []

* Term of service: 09/07/2005 to 06/23/2006 [?]

Institution Information [\(Search for Institutions\)](#) [?]

Please select an institution to send this request to by clicking the "Search Institutions" link above.

Certify and Submit

I authorize the release of any loan information to the National Service Trust.

I certify that all of the information I have provided is true and correct. I understand that a knowing and willful false statement on this form can be punished by a fine or imprisonment or both pursuant to Section 1001 of Title 18, USC.

If you are unable to make these certifications, please contact the help desk at 1-888-507-5962.

[HOME](#)

My AmeriCorps Search Institutions

To search for an institution use any or all of the fields below and click the search button. Hints:

- ◆ **When searching for a school**, try searching by state first for best results, but try more than one possibility if nothing comes up.
- ◆ **When searching for a loan holder**, enter the first letter of the name (there may be more than one version of it; for example, AES and American Educational Service). Loan holders may have multiple addresses but they have only one payment address in this system (for example, Sallie Mae has one payment address, which happens to be in Pennsylvania).
- ◆ For **US Dept. of Education** loans, please search under Direct Loans.

[Click here for help.](#)

Name: US Department of Education
 City: []
 State: TEXAS [v]
 Zip: []